

ZingVerify Privacy Policy

Last updated: 16 October 2018

ZingVerify is a service provided by Onfocus Tech Ltd (“we”, “our”, “us”). This document defines how we collect and use personal data you provide to us.

Data Collected

We collect contact details you provide to us via our website, administration system, email, phone or in person. This data includes your name, email address and telephone number. We also collect traffic source to allow us to reward traffic providers with commissions.

We collect online analytics data when you visit our website(s) and/or use our service(s). This data includes your IP address, browser, traffic source & pages visited. This does not contain any personally identifiable information.

Cookies

We use cookies for tracking website visits and behaviour. No personal data is stored in the cookie. But it does allow us to match your website visits and behaviour to your personal data in our CRM system.

We use Google Analytics, HubSpot & Hotjar cookies.

Data Processing

We are registered with the Information Commissioner’s Office with registration number ZA447038.

The lawful basis for control and processing of your data is legitimate interests.

Data Storage

Your contact details are securely stored in our HubSpot account. HubSpot is a CRM system which is secured by two-factor access control mechanism.

Data Use

We will use your contact details to communicate with you via email, telephone, post or electronic notifications about our products or services which we think you will be interested in. To stop

receiving such communication please use the unsubscribe features or let us know via email at data-protection@onfocus.tech

We do not share your personal data with any third parties.

Data Retention

We retain your contact details for a maximum of three years after your latest activity, for example using your account or responding to an email.

Your Rights

Under the GDPR your rights are as follows:

- the right to be informed;
- the right of access;
- the right to rectification
- the right to erasure;
- the right to restrict processing;
- the right to data portability;
- the right to object; and
- the right not to be subject to automated decision-making including profiling.

You also have the right to complain to the ICO [www.ico.org.uk] if you feel there is a problem with the way we are handling your data.

Please make any requests in relation to your rights via email to data-protection@onfocus.tech

Changes to the Privacy Policy

We may make changes to this policy by publishing it on our website. Please check regularly for any updates.