

ZingVerify Terms of Service

Last updated: 16 October 2018

ZingVerify is a service provided by Onfocus Tech Ltd (“we”, “our”, “us”). By using the service you agree to the terms set out in this document.

If you disagree with any part of the terms then you may not access the services.

License

We grant you a non-exclusive, non-transferable license to use the services solely for your business purposes. The license may only be used by your officers, employees, agents and sub-contractors.

The license forbids the following:

- Redistribution, resale or sublicense of the services in whole or in part to any other person or entity
- Modification of the services
- Copy, decompile, disassemble, decrypt, reverse engineer, otherwise attempt to derive the source code

Service Uptime

We do not currently offer service level agreements on the uptime or accuracy of the services.

Support

We do not currently offer service level agreements on the response times to support requests. The support team can be contacted via the online administration system (<https://admin.zingverify.com>) or via email on support@zingverify.com.

Personal Data

You acknowledge that you are the Data Controller and that we are the Data Processor in respect to the Personal Data transferred to us while using our services.

The Personal Data is email addresses that you have the legal right to disclose to us.

You agree that you will not transfer to us any Personal Data except email address and that you only transfer that data in the correct manor according to our instruction or documentation.

You agree that we may access, temporarily store and process your data for the purpose of providing you with our services.

We will only retain Personal Data for the time required to provide you with our services. All Personal Data is deleted a maximum of 7 days after the interaction with our services.

We retain an anonymous hashed version of Personal Data for a period of 1 year after the interaction with our services to allow us to analyse usage and conduct data audits.

Termination of Service

During a Free Trial we may terminate or suspend access to our services with immediate effect, without prior notice or liability.

If you commit any breach of these terms we may terminate access to our services with immediate effect, without prior notice or liability.

We may terminate access to our services for any reason by giving you 30 days notice of termination.

You may terminate your use of our services by giving us 30 days notice of termination.

Changes to the Terms

We may change these terms at any time without notice. The latest terms are always available on our website <https://admin.zingverify.com/terms-of-service>. If you don't agree to the new terms you must notify us and stop using the services. You will be entitled to a prorated refund from the time at which you stop using the services in this situation.